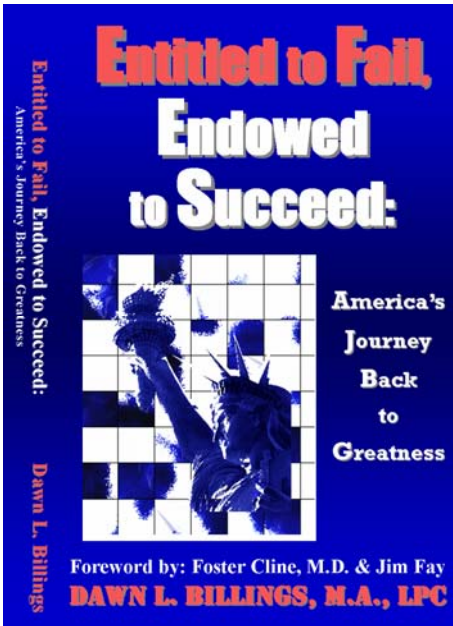


DawnBillings.com™

proudly presents:

*When Team Work
Becomes Hard Work:
Communicating, Leading, and Building
Better Relationships with Difficult
People
in Stressful Situations*

Program Description and Objectives



Session goal and focus #1: **To educate participants in the myriad of ways internal perspectives negatively impact people externally both personally and professionally.** Our personal perspectives powerfully influence how we see, interpret, understand and judge the world around us, thereby influencing our external behaviors in our lives. This profoundly affects a manager or employee's ability to communicate powerfully and effectively with others.

Session goal and focus #2: **To introduce a new communicative language based upon unique distinctions created out of this innovative and educational process.** readily allow management and employees to more effectively communicate with one another, eliminating unnecessary stress and conflict from the work environment.

"Dawn Billings' expert insights deal head-on with the "entitlement mentality" that harms individuals, organizations and societies. She is exceedingly poised to positively impact her audiences. She presents powerful, practical ways to eliminate entitlement!"

Brian Tracy, World renowned sales trainer and author of *Goals! & Maximum Achievement*

Session goal and focus #3: To use the new insights derived from the training to **powerfully alter attitudes of all employees and create positive shifts in the culture of the plant environment.** This session focus is highly interactive and will confirm and affirm to all that attendees that this information is immediately applicable in the workplace.

This innovative and extraordinarily unique program is getting the attention of nationally renowned business leaders, authors, educators, and Fortune 25 organizations!

Customized to exceed the expectations of employees and managers, it will effectively and strategically eliminate any negative culture of entitlement. It will create a new vocabulary to more effectively find ways to create win-win solutions for conflict and stress.

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